

ANNEX 4

List of contacted relevant institutions from social protection, civil society organizations and beneficiaries from Western Balkans

Institutions and civil society organizations were contacted by e-mail on the basis of contacts and details provided by National Coordinators from Bosnia and Herzegovina, Montenegro, Serbia, North Macedonia and Albania. Questionnaires were sent to all the addresses, total of 30 questionnaires (10 centers for Social Work/ institutions, 10 civil society organizations and 10 beneficiaries of services provided by civil society organizations). A total of 27 questionnaires were completed. Responses were received to all sent questionnaires to institutions and civil society organization and total of 7 responses received from beneficiaries of social services.

Representatives of Centers for Social Work/institutions:

- Center for Social Work Sapna (Bosnia and Herzegovina)
- Center for Social Work Kozarska Dubica (Bosnia and Herzegovina)
- Center for Social Work of the City of Čačak (Republic of Serbia)
- Center for Social Work "Solidarity" Pančevo (Republic of Serbia)
- Center for Social Work Bijelo polje (Montenegro)
- Center for Social Work Danilovgrad (Montenegro)
- Ministry of Labor and Social Policy (North Macedonia)
- Center for asylum seekers- Vizbegovo /Skopje (North Macedonia)
- Child Protection Unit Municipality of Tirana (Albania)
- Child Protection Unit Municipality of Kamza (Albania)

Representatives of civil society organizations and social service beneficiaries:

- Association of Citizens for the Promotion of Roma Education "Otaharin" Bijeljina (Bosnia and Herzegovina)
- Association "Zemlja djece u BiH", Tuzla (Bosnia and Herzegovina)
- Psychosocial Innovation Network (Serbia)
- Humanitarian Center for Integration and Tolerance (Serbia)
- Defendology (Montenegro)
- SOS telephone Podgorica (Montenegro)
- Macedonian Young lawyer association (North Macedonia)
- NGO Legis (North Macedonia)
- SHIS Association (Albania)
- Different and Equal (Albania)

Representatives of social service beneficiaries:

- Association of Citizens for the Promotion of Roma Education "Otaharin" Bijeljina (Bosnia and Herzegovina)
- Association "Zemlja djece u BiH", Tuzla (Bosnia and Herzegovina)
- Psychosocial Innovation Network (Serbia)
- Defendology (Montenegro)
- SOS telephone Podgorica (Montenegro)
- NGO Legis (North Macedonia)
- Macedonian Young lawyer association (North Macedonia)